




HOW TO: REGISTER FOR EBILL (PAPERLESS)


Step One: To sign up with Ebill, you will need an online account. Once an online account has been made, go to our home page: www.canadautility.ca.

The homepage should look like this: 

MAIN NUMBER: 1-800-805-5216

CUSTOMER SUPPORT: 1-800-828-2125

LOGIN AS: MANAGER EMPLOYEE RESIDENT



SERVICES ▾ MARKETS PRODUCTS ABOUT ▾ CONTACT MANAGERS RESIDENTS **CONSULTATION**

Canada's Best Submetering Service

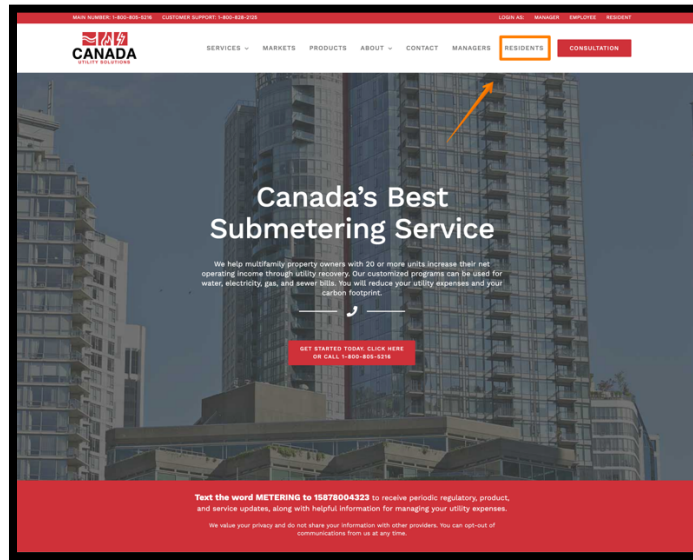
We help multifamily property owners with 20 or more units increase their net operating income through utility recovery. Our customized programs can be used for water, electricity, gas, and sewer bills. You will reduce your utility expenses and your carbon footprint.

GET STARTED TODAY. [CLICK HERE](#)
OR CALL 1-800-805-5216

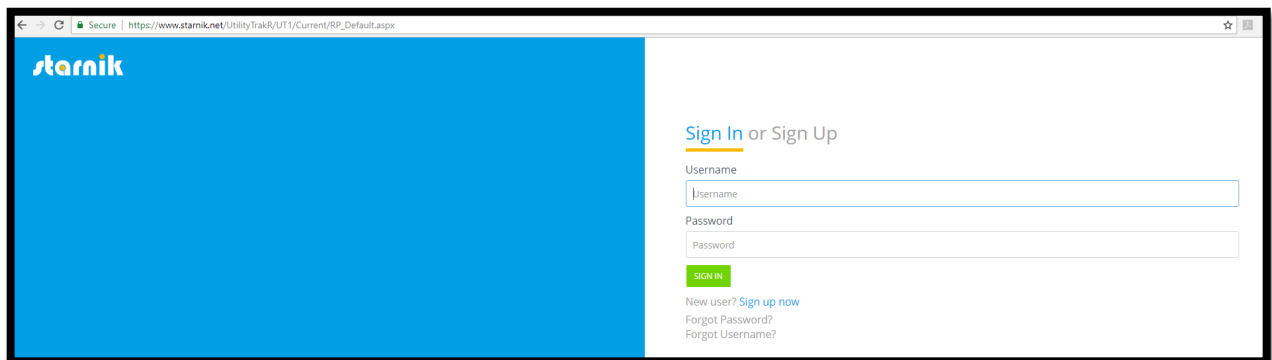
Text the word METERING to 15878004323 to receive periodic regulatory, product, and service updates, along with helpful information for managing your utility expenses.

We value your privacy and do not share your information with other providers. You can opt-out of communications from us at any time.

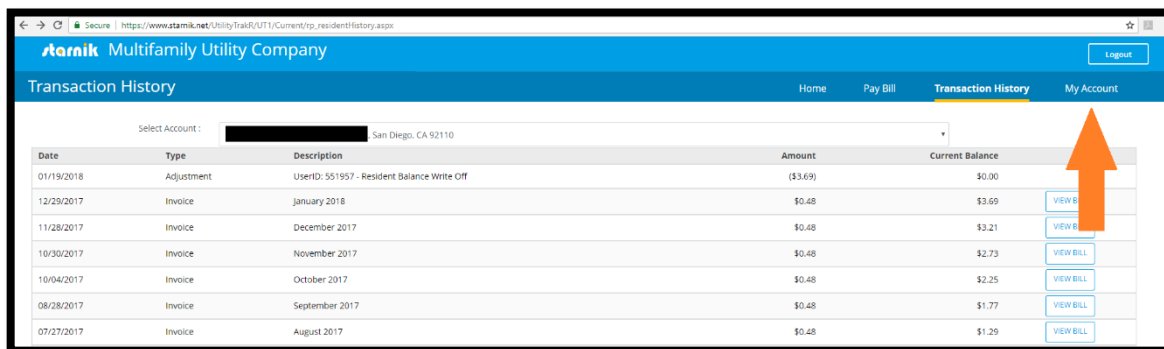
Step Two: On our homepage, click on “Residents”.

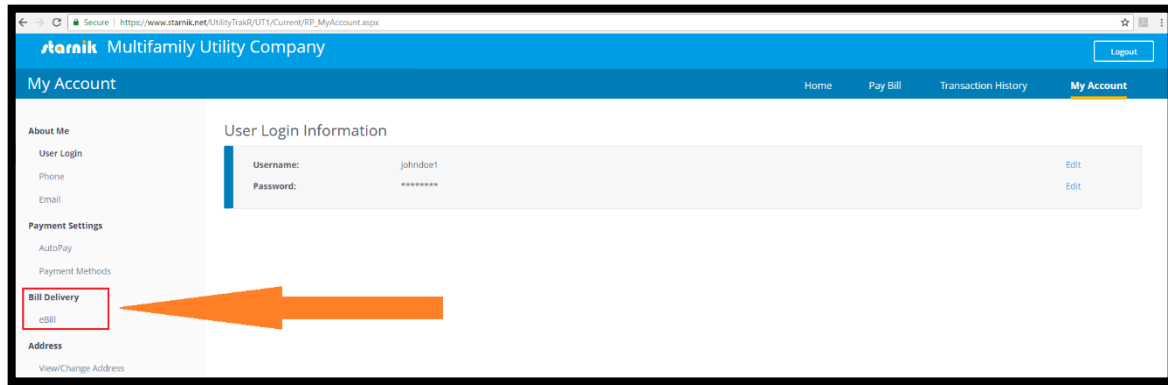


Step Three: After clicking on “Residents”, you will need to “Sign In” to your account.

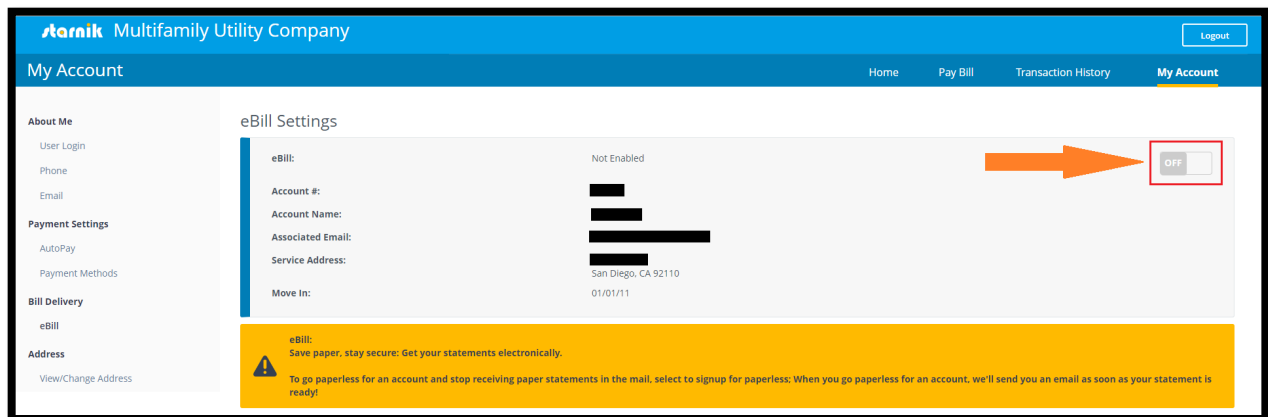



Step Four: Once logged in, you will see a summary of your “Transaction History”. Click on “My Account” then click on “eBill” as shown below: ➡





Step Five: On the “eBill” page you will see the eBill Settings. You will see a slider button to turn “On” eBill.



Step Six: After sliding the button to turn “On” eBill, you’ll get a Congratulations note that you are now signed in as shown below: 

Starnik

Multifamily Utility Company

Logout

My Account

HomePay BillTransaction HistoryMy Account

About Me

User Login

Phone

Email

Payment Settings

AutoPay

Payment Methods

Bill Delivery

eBill

Address

View/Change Address

eBill Settings

i

Congratulations on joining the winning side and being a part of the Paperless Revolution!

Paper versus Paperless Statements - an ongoing battle between saving those beautiful trees OR planning where to store your next overflowing filing cabinet full of paper statements...

i

eBill settings have been saved successfully. A notification has been sent to your email address confirming this change. Account [REDACTED] is turned on for paperless eBill.

eBill:

Enabled

☐ ON

Account #:

[REDACTED]

Account Name:

[REDACTED]

Associated Email:

[REDACTED]

Service Address:

[REDACTED]

San Diego, CA 92110

Move In:

01/01/11

NOTE: The email confirmation you will be sent, will look something like this:

The image shows a screenshot of an email titled "eBill Status Notification" from Multifamily Utility Company. The email is addressed to "info@multifamilyutility.com". The body of the email reads: "Dear Customer, Account ID [REDACTED] is turned on for paperless eBill. Thank you, Multifamily Utility Company". A note at the bottom states: "Note: We do not monitor this email account. Please do not directly reply to this email." The email is signed "Powered by Starnik".

**We also encourage that you add our email, info@canadautility.ca to your contact list to avoid receiving your eBill Notifications to your Spam/Junk folder.*